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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Arthur S. HASELTINE

Application No.: 09/731,680

Examiner: not yet known

Filed: December 6, 2000

Art Unit: 2163

For: METHOD AND SYSTEM PROVIDING OUT-SOURCED,  
MERCCHANDISE RETURN SERVICES

CERTIFICATE OF TRANSMISSION  
I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING  
FACSIMILE TRANSMITTED TO THE PATENT AND TRADEMARK  
OFFICE  
ON 12-16-03  
By Jonathan Bay  
REGISTRATION NO. 350640  
DATE 12-16-03

**SUPPLEMENTAL  
INFORMATION DISCLOSURE STATEMENT**

\*\*\* via the Centralized Facsimile Facility for \*\*\*  
**Official Patent Application Related Correspondence**  
 \*\*\* (703) 872-9306 \*\*\*

Commissioner for Patents  
 P.O. Box 1450  
 Alexandria, VA 22313-1450

Dear Sir:

Pursuant to the Duty of Disclosure set forth in 37 CFR 1.56, the references listed on the attached form PTO-1449 are hereby brought to the attention of the Examiner (*and without copies because, eg., IDS's may be filed without copies of U.S. Patents and Published Applications pursuant to OG Notice dated August 5, 2003*).

These references are submitted as belonging to the background of the invention. The claimed invention is believed patentable over the references. The examiner is requested to make an independent judgment

Respectfully submitted,

Date: 12-16-03

Jonathan A. Bay

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Docket No. 437-4

FORM PTO-1449		U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE						ATTY. DOCKET NO. 437-4		SERIAL NO. 09/731,680				
LIST OF PRIOR ART CITED BY APPLICANT (Use several sheets if necessary) Page 1 of 1								APPLICANT Arthur S. Haseltine						
								FILING DATE December 6, 2000		GROUP 2163				
U.S. PATENT DOCUMENTS														
*EXAMINER INITIAL		DOCUMENT NUMBER						DATE	NAME		CLASS	SUBCLASS	FILING DATE IF APPROPRIATE	
	AA	6	1	1	5	6	9	0		9/2000	Wong	705	7	
	AB													
	AC													
	AD													
	AE													
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	AG													
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	AK													
	AL													
	AM													
FOREIGN PATENT DOCUMENTS														
		DOCUMENT NUMBER						DATE	COUNTRY		CLASS	SUBCLASS	TRANSLATION	
													YES	NO
	AN													
	AO													
	AP													
	AQ													
OTHER PRIOR ART (Including Author, title, Date, Pertinent Pages, Etc.)														
	AR													
	AS													
	AT													

EXAMINER:

DATE CONSIDERED: